



IDEAL PRECISION
INSTRUMENT SERVICE, INC.

**Your Single Source for
Precision Instruments,
Gaging, and Repair.**

Sales Policy

Thank you for choosing us to meet your precision instrument needs. For over 30 years we have been dedicated to supplying our customers with high-quality products, skilled repair and calibration services, outstanding technical support and competitive pricing. We will always strive to give you personal service and the best delivery.

The following is a brief explanation of our terms and conditions.

MINIMUM ORDER REQUIREMENT:

Minimum order value is \$25.00 for any combination of products. Exceptions are limited to repair or calibration services.

SHIPPING TERMS:

Orders will be shipped UPS unless otherwise arranged or instructed and destination will be FOB shipping point. Please let us know if special routing is requested or if you require UPS collect shipment.

PAYMENT TERMS:

1% 15 Net 30. A finance charge of 1% (15% annum) will be assessed on all past due balances. We also accept Visa, MasterCard and American Express.

ORDER ERRORS, DEDUCTIONS AND SHIPMENT PROBLEMS:

Order errors or repair return claims made by the customer will be acceptable for return or evaluation if claimed within 30 days from date of invoice. Product returns may be subject to restocking charges.

Damaged items due to shipping must be reported within 48 hours of receipt. Please save the shipping material such as boxes and paperwork.

RETURNED GOODS POLICY:

We will accept the return of products for exchange or credit only when the customer has been authorized and given a Return Merchandise Authorization (RMA) reference number.